

OCTOBER 2007

MARINA READER

LONG BEACH PARKS, RECREATION & MARINE

Slip Payment Processing Options

The City of Long Beach, Department of Financial Management, has contracted out some of the credit card processing services to a company called Link2Gov. This provides our customers with several choices to pay your monthly slip rent. Please note, with some of the options there is a convenience fee. The credit card processor charges this fee, not the City. There are also options to pay that do not incur a convenience fee. Here is a list of the options:

■ Mail a check with your statement

- No convenience fee

■ In-Person at City Hall

- You can pay using cash, check, or credit card (MasterCard or Visa)
- No convenience fee

■ Recurring Credit Card Program

- Monthly payments are automatically charged to the customer's credit card
- No convenience fee

- Application available on-line at <http://www.longbeach.gov> or at the Marina Offices

- This authorization will remain in effect unless you revoke credit card usage in **writing** or the credit card **expires**. If the credit card is declined, your account will be assessed a penalty and you will be removed from the Credit Card Program. **You can avoid being removed for an expired credit card by providing your new expiration date prior to the expiration.**

■ Easy Pay Program

- Monthly payments are automatically deducted from the customer's checking account
- No convenience fee

- Application available on-line at <http://www.longbeach.gov> or at the Marina Offices

■ Phone

- Pay using a credit card (MasterCard or Visa)
- There is a \$3.99 convenience fee
- Please have your E-Account number available. Your E-Account Number is located right below your account number on your bill

■ The Web at <http://www.longbeach.gov>

- Select the "Online Payments" button on the City's homepage
- Pay using a credit card (MasterCard or Visa)
- There is a \$3.99 convenience fee
- Pay by E-check
- There is a \$0.95 convenience fee
- Payments made after 3:00 p.m. will post the following business day.

If you have any questions, please contact Financial Management at (562) 570-7600 or the Marina Office.

Slip Fee Reminder

Your October slip fee bill will reflect the annual CPI adjustment, along with the increase in the security deposit. In addition, the slip fee for slips in the Shoreline and Rainbow Marinas will be the same as the fee in the Alamitos Bay Marina, which reflects the reversal of a temporary slip fee reduction that was implemented for the downtown marinas about ten years ago. (Shoreline and Rainbow Marina customers received a separate letter describing these changes).

City of Long Beach



Easy Pay Program

Forgetting to mail your bills?
Make bill paying easier on yourself.

Enroll in Easy Pay!

Monthly payments will be automatically deducted from your checking account.

Signing up is as easy as completing and signing the application below, attaching a voided check and returning them with your next Marina bill.

You will know you are enrolled in the Easy Pay Program when a message appears on your bill stating "AUTOMATIC EASY PAY IN EFFECT." You will receive a statement every month showing how much we will deduct from your checking account. You will have 10 days to review your bill and ask any questions before the charges are applied.



TIDE CHART FOR OCTOBER 2007

	LOW TIDE				HIGH TIDE			
	AM	Ht.	PM	Ht.	AM	Ht.	PM	Ht.
1. M	6:00	2.6	8:40	0.1	1:55	3.5	12:42	5.9
2. Tu	6:55	3.2	10:14	0.2	4:10	3.3	1:54	5.5
3. W	9:16	3.4	11:34	0.1	6:09	3.7	3:33	5.2
4. Th	11:23	3.2	—	—	6:55	4.1	5:07	5.2
5. F	12:32	-0.1	12:33	2.6	7:27	4.5	6:17	5.3
6. Sa	1:16	-0.1	1:22	2.0	7:54	4.8	7:11	5.4
7. Su	1:51	0.0	2:02	1.5	8:18	5.4	7:55	5.3
8. M	2:20	0.3	2:37	1.1	8:39	5.3	8:34	5.2
9. Tu	2:44	0.5	3:09	0.8	8:59	5.5	9:10	5.0
10. W	3:06	0.9	3:40	0.5	9:18	5.6	9:44	4.7
11. Th	3:26	1.2	4:11	0.4	9:36	5.7	10:18	4.4
12. F	3:45	1.6	4:44	0.3	9:56	5.7	10:55	4.1
13. Sa	4:03	2.0	5:19	0.4	10:18	5.7	11:36	3.7
14. Su	4:19	2.3	6:00	0.5	10:41	5.6	—	—
15. M	4:30	2.6	6:52	0.8	12:26	3.3	11:07	5.4
16. Tu	4:25	2.9	8:02	1.0	1:50	3.0	11:39	5.1
17. W	—	—	9:31	1.0	—	—	12:25	4.8
18. Th	—	—	10:48	0.8	—	—	1:50	4.5
19. F	10:21	3.6	11:41	0.5	7:05	3.8	3:47	4.5
20. Sa	11:45	3.0	—	—	6:57	4.1	5:12	4.7
21. Su	12:21	0.4	12:35	2.3	7:08	4.5	6:16	4.9
22. M	12:55	0.3	1:19	1.5	7:26	5.0	7:11	5.1
23. Tu	1:28	0.3	2:01	0.6	7:49	5.6	8:02	5.2
24. W	2:00	0.5	2:44	-0.2	8:16	6.1	8:52	5.1
25. Th	2:33	0.8	3:29	-0.8	8:47	6.6	9:43	4.9
26. F	3:07	1.2	4:16	-1.1	9:21	6.9	10:36	4.6
27. Sa	3:42	1.6	5:07	-1.2	9:58	7.0	11:35	4.2
28. Su	4:18	2.1	6:03	-1.0	10:39	6.9	—	—
29. M	4:58	2.5	7:07	-0.7	12:43	3.8	11:25	6.5
30. Tu	5:48	2.9	8:20	-0.3	2:10	3.5	12:21	5.9
31. W	7:11	3.3	9:38	-0.1	3:57	3.6	1:33	5.3

• tide chart •



Marina Slip Rental Fee - Easy Pay Application

Name on Marina Account (Please Print): _____

Marina Account Number: _____

Daytime Phone Number: _____

Signature (required): _____

Date: _____

Attach a VOIDED check, sign above and return with your Marina bill.

This information is available in alternative formats and other languages by request or by calling (562) 570-5700.

From The Manager



From the Manager
*By Mark Sandoval, Manager of
Marinas and Beaches*

School starts and it really heats up – what a surprise. At least we have the benefit of being able to get to the water and recreate (at least on weekends for you students), so it could be a lot worse.

My topic this month is an environmental topic. I have written recently about the negative reports we have been receiving regarding the City's water quality, and we have been spending significant effort in studying the issue and identifying solutions. However, we are not done by any means. In addition, I recently attended a "Clean Marina" conference, and saw presentations on programs and ideas that can help "green" the marina. I have also received a number of calls recently asking about recycling in the marinas. This is all good "stuff," and I have directed staff in the upcoming year to evaluate environmental programs that can be implemented in the marina, and assure that you will see some of these programs implemented in the upcoming year. If you have any ideas, please do not hesitate to let us know. We are a certified clean marina, but we are always looking to improve.

I received a couple of calls this month from customers with security concerns. The first relates to the closing of restroom doors and dock gates. It goes without saying that the locked doors at the restrooms and the locked gates in the Downtown Marinas are there for your security, so please make sure that all restroom doors and gates are closed and locked, and do not let anyone you don't know into the restrooms or onto the docks. The second security issue is that we experienced a number of vessel burglaries in the Alamitos Bay Marina. Four suspects were arrested in Los Alamitos, and it is believed that they are responsible for at least some of them. If you had a recent theft, please contact the marina office and we can give you the information for the Los Alamitos Detective. In addition, if you see anything suspicious in the marina, on land, docks or water, do not hesitate to call the police department and report they activity/individuals. Neighborhood watch works, especially in an open environment like our marina.

As always, happy and healthy boating.

Mark A. Sandoval

LBDP - Marine Patrol Saves Life of Infant

A Marine Patrol officer was recently patrolling near the area of 600 E. Shoreline Dr. when he observed a man frantically waving for his attention. Officer Litzinger, who has been aboard Marine Patrol just shy of one year, immediately proceeded to investigate. What he discovered was a hysterical man clinging to his nine-month old grandson that had stopped breathing. Without hesitation, Officer Litzinger took the now blue infant and applied the skills taught to him through Academy training. Officer Litzinger applied the equivalent of the infant Heimlich maneuver, which was immediately effective. The foreign object that had been in the baby's throat was dislodged, it was removed by a finger sweep of the mouth- and the infant began to breath! Part of Marine Patrols ongoing training three times a year at the Long Beach Police Academy includes CPR, basic first aid, AED (automated external defibrillator) and other First Responder skills. We continually strive to be a valuable resource to the boating community we serve.

Basic Coastal Navigation

A little knowledge goes a long way so don't get lost without it!

The U.S. Coast Guard Auxiliary's Basic Coastal Navigation course is a comprehensive course designed for both the experienced and the novice boater.

Basic Coastal Navigation is an introduction to coastal piloting. This is a nine-week course for boaters covering Introduction to Coastal Navigation; The Marine Magnetic Compass; The Nautical Chart; The Navigator's Tools and Instruments; Dead Reckoning; and Piloting.

Many insurance companies will offer discounts on boat insurance to individuals who successfully complete courses such as these along with Sailing Fundamentals or Boating Skills and Seamanship.

All students who successfully complete the course and pass the exam are awarded certificates.

U.S. Coast Guard Auxiliary Flotilla 03-03 will be holding a class this class on Thursday Nights from 7:30 p.m. to 9:30 p.m.

This class begins on 11th October 2007 and will be held at Good Shepherd Presbyterian Church, 11612 Los Alamitos Blvd, Los Alamitos.

Contact CDR Doug Conwell at (562) 304-3497 or email conwellfour@yahoo.com for more information.